

Wallsgreen Medical Practice Newsletter



Welcome to our 1st newsletter!

We hope you all had a wonderful Christmas and New Year.

This newsletter is our way of keeping you informed of any changes we have to the practice and services we offer to you-the patient as well as any other useful information that we can provide.

Following recent changes at the Practice we are now looking to the future with renewed enthusiasm - a feeling which has translated itself into initiatives we hope will make a difference to all our patients and that you will see over the coming months. We know there is no "quick fix" but please be patient with us in our attempts to make this a better place for you to visit and for our staff to work in.

Our recent letter to you advised, Dr Jelal is now in post and Dr McGourty will join us in April. Until then, we will retain the support of Dr Cairns and Dr Stephen..

Dr Guthrie will continue to work here every Monday, but this day may change over the coming months.

WEBSITE AND IT DEVELOPMENT

We now have our own practice surgery web site which contains information on travel advice, Prescription requests, Carer's and much more.

We would be more than happy to receive any ideas or suggestions about how the surgery is run.

There is also advice on which medical service to contact with useful telephone numbers depending on your medical ailment when the surgery is closed.

Please visit our website on:-

www.wallsgreenmedicalpractice.co.uk

LOST APPOINTMENTS

In December 77 appointments were lost due to patients not attending booked appointments. This means 6 full surgeries have been lost.

This is an increasingly big problem in General Practice with patients not turning up for their booked appointments. Any patient that does not turn up for the appointment and does not contact the surgery in advance to cancel/change appointment, affects the way in surgeries are run. For example an increase in the waiting time for appointments. Frustration for both staff and patients.

PLEASE INFORM US IF YOU NEED TO CANCEL/CHANGE YOUR APPOINTMENT - THANK YOU.



Flu Jags

SEASONAL FLU

If you have not had your flu vaccination, we still have vaccines available in the surgery.

Please do not hesitate in contacting us and booking an appointment with Caroline. If you are eligible to receive this and do not want it, please let us know so that we can update our records.

Pharmacist

Visit your pharmacy when suffering from a common health problem that does not require being seen by a doctor or nurse. Your pharmacist can provide advice on common winter illnesses, such as coughs, colds, fever and vomiting, and the best medicines to treat them.

If you have any comments or issues you wish to raise about the Practice, please contact our Practice Manager, Karen Richardson on 01592 722440



MEDICATION REVIEWS

If you have repeat medication, and the message on your prescription states your medication needs reviewed, please make an appointment with one of the doctors.

**Forthcoming dates for your calendar
We will be closed for staff training on the afternoon of Thursday 7th February**